

Tutorial on Using Payment Success Message Reminders



I. Feature Introduction

After the user's payment is successful, they will receive a payment success message. By opening the template message or SMS, users can jump to the order details page via the link.

II. Purpose of Use

Users can find the corresponding order through the payment success message. For physical product orders, they can check the logistics status, and for knowledge product orders, they can quickly access the courses.

III. Operation Path

Merchant side: Merchant's PC management console → Settings → Push Settings (Message Push) → Enable Payment Success Message Reminder

Student side: WeChat template message/SMS → Order details page → Check logistics/Check courses/Check benefits

image.png

IV. Usage Tutorial

Step 1: Message Center

1. In the Message Center - Transaction and Logistics Reminders - Payment Success Reminder, you can choose two types of payment success message pushes: [Template Message] and [SMS].

image.png

(Management background)

Step 2: Template Message

1. To enable template messages, you need to authorize the service account in advance. The payment success reminder does not support the individual mode and only supports the enterprise mode. Merchants must verify their service accounts.

image.png

(Message Center)

2. The payment success template message reminder is pushed by default after payment and does not require users to enable it.

image (2).png

(Template Message)

3. Clicking on the template message can take you to the corresponding order details page, from which you can jump to the course details.

image (3).png

(Order Details)

Step 3: SMS Reminder

1. After enabling the SMS reminder, SMS will be sent to users who have bound their mobile phone numbers to the account.

image.png

2. The SMS link can be directly opened to jump to the order details page. For physical product orders, you can check the logistics status on the order details page, and for knowledge product orders, you can jump to the course details.

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(SMS Details) (Order Details)

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