

Split order instructions



1) Split packages

a  When an order contains multiple different products or multiple quantities of the same product, splitting is supported. You need to select at least one order to pop up the [Split Package] window. Note that if an order contains only one product, splitting is not supported.

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b  Group and split according to the selected packages

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c  Select the products to be split out, click [Split the selected products for separate shipment], and the products will be split into a separate package for shipment. After successful splitting, the products will disappear from the pop - up window, and you can continue to split. Note Split packages cannot be merged again.

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d If an order is fully split, it will automatically jump to the next group

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e For products with a purchase quantity greater than 1, they can be further split into single - item packages after being split out. For example, if you split out 3 durians, they can be further split into 3 separate packages

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