

Enterprise WeChat Configuration

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Due to the adjustment of the official capabilities of Enterprise WeChat, starting from December 19, 2023, the usage conditions and capabilities of some SCRM functions have been adjusted:

1. When using functions such as 'Customer Tags', 'Group List - Export', 'Customer Statistics - Export', 'Group Statistics - Export', 'Poster Materials', and 'Enterprise Business Cards', there is no longer a need to configure the External Contact Secret;
2. Editing and deleting tags created in the Enterprise WeChat backend and by third parties are no longer supported in 'Customer Tags';
3. To use 'Poster Materials' and 'Enterprise Business Cards', you need to configure the 'Self - developed Application for Agency Development'. For details on how to configure it, please refer to [Help Center - elink](#)