

Live streaming supports external microphones (such as lavalier microphones)



Function Introduction:

The live streaming client supports connecting to microphone devices for audio recording, catering to more mobile scenarios for microphones.

Usage Conditions:

? The latest version of the eLive streaming client or elink Assistant

? An external microphone device (you can search for 'external microphone' or 'lapel microphone' on e-commerce platforms)

How to Connect an External Microphone:

? Enter the live streaming room (eLive streaming client/elink Assistant)

image.png

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? Connect the external microphone to your computer

(Some external microphone devices require driver installation. Just follow the prompts to install.)
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? Switch to the external microphone

At the microphone icon in the live streaming room, click the drop-down menu and select the external microphone.

Precautions:

? For external microphones that don't require driver installation, simply select the default microphone device, such as "Realtek(R) Audio".

Frequently Asked Questions:

1. Does it support lapel microphones?

Answer: Yes, it does.

2. When the mobile phone is connected to an external microphone, the eLive Mini Program cannot record audio

Answer: Currently, the WeChat Mini Program does not support external microphones and only supports the phone's built-in microphone.

You can try the following methods:

-- iPhone

You need a Lightning to 3.5mm adapter.

It is recommended to buy the original Apple adapter because it has an MFi - certified chip. Only adapters certified by Apple's MFi can be used for audio recording when connecting an external microphone.

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Adapters purchased from other sources may not be MFi - certified by Apple and cannot be used for audio recording.

-- Android phone

You need a Type - C to 3.5mm adapter.

It is recommended to use the original phone adapter or a Type - C to 3.5mm adapter to connect the external microphone.

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3. The external microphone has no sound

Answer: Please solve the problem in the following ways:

? Check the input volume of the sound. The following is an example of the Win11 system;

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? Check if the external microphone is selected in the live streaming room;

? Test if the external microphone works normally using WeChat voice. If the problem persists, you can consult the seller of the external microphone device.

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