

How to solve issues such as live streaming freezing and long latency?



If the Live Streaming Assistant encounters issues such as lag or high latency, you can troubleshoot using the following methods.:

1. Check if the current network upload speed is too low. It is recommended that the network upload speed be above 10M. It is advisable to use an Ethernet cable for live streaming.
2. Enter the software - click on the top - right corner - Video Settings, and reduce the output resolution, bitrate, and frame rate. (The elink Assistant does not support video settings operations for the time being.)
3. Check if the current computer configuration is too low. Recommended network configuration:
Recommended computer configuration. The computer has certain requirements for the CPU. It is not recommended to use ultra - thin laptops (because the CPU performance will be reduced, such as the macbook air).:
CPU: The CPU should be i5 - 9300H or higher (corresponding to non - ultra - thin laptops priced above 5000 on JD.com).

Graphics card: GTX1050 or higher (1050Ti).

If you are not recording games, you can directly use the integrated graphics of the CPU and ignore this item.

Memory: 8G or higher (16G).

Monitor: 1080.

Note: Precautions before live streaming: Before the official live stream, create a live streaming room for a pre - live test to avoid live streaming lag issues caused by poor network conditions.

Note: If there is still no improvement after troubleshooting in this way, it is recommended to use OBS for live streaming. You can set parameters to reduce latency and alleviate lag. The specific settings are as follows:

OBS: 1. Check if the current network upload speed is too low. It is recommended that the network upload speed be above 10M. It is advisable to use an Ethernet cable for live streaming.

2. The bitrate setting in the OBS software is too high. Recommended bitrate value: 500 - 1000.

Solution: Please reduce the bitrate value or increase the current network speed.

3. The resolution or FPS set by the instructor in the OBS software is too high. Solution: Please reduce the resolution or the FPS value. Recommended resolution: 1280×720. Recommended FPS value: 30.

3. Check if the current computer configuration is too low. Recommended network configuration:

Recommended computer configuration:

CPU: i5 - 6400 or higher (i5 - 6500).

Graphics card: GTX1050 or higher (1050Ti).

If you are not recording games, you can directly use the integrated graphics of the CPU and ignore this item.

Memory: 8G or higher (16G).

Monitor: 1080

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