

Voice live broadcast

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Does voice live streaming support progress seeking?



Yes, you can drag the progress bar during playback.

During a PPT live stream, will the students' PPTs follow the instructor's flipping actions?



There are two scenarios:

1. If the instructor sends voice after flipping the PPT, the courseware will flip accordingly when the learner plays this voice message.
2. If the instructor flips the PPT but does not send voice, the PPT on the learner's end will not flip accordingly.

How to sort the uploaded PPT images?



As shown in the figure: Drag the courseware images at the bottom of the PPT courseware to adjust the order.

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What is the supported size for PPT images uploaded during PPT live streaming?



Each image should be within 2MB, and there is no limit on the total size.

How to bind voice to PPT in PPT live streaming?



The instructor clicks on the PPT image to be used, records and sends the voice, then the binding is successful. After successful binding, when the student plays this voice, the courseware will jump to the corresponding page.

Other instructions:

1. PPT live streaming does not support the binding of text and PPT images.
2. If the instructor deletes a PPT image that has already been bound to a voice, the originally bound voice will no longer belong to any image. That is, when the voice is clicked, the PPT display area will not jump.
3. If the order of the PPT images is adjusted after uploading, the bound voice will still follow the bound PPT image and will not be affected.
4. It is recommended that the instructor check in advance whether the PPT display effect meets the expectations after uploading the PPT images to avoid the influence of factors such as font size on the PPT display effect.
5. When the instructor answers the questions of the audience using voice, the answer will also be bound to the current PPT image.

How to handle the issue of excessively long transcoding time for recorded broadcasts?



Recorded videos are uploaded to Tencent Cloud for transcoding. If the video shows as being transcoded for an extended period, please contact customer service for priority handling.

Time reference: Generally, it takes less than 30 minutes to process a 1G video.

What should I do if the transcoding of the recorded live stream is not completed when starting a new live stream?



If the file is large, it is recommended that you upload the relevant recorded broadcast one day in advance.

If the live stream is about to start but the transcoding of the recorded broadcast is not completed, you can contact customer service for priority processing (since processing also takes a certain amount of time, it is also recommended that you contact customer service one hour in advance).

Tutorial on Using Voice Live Streaming



I. Function Introduction

Students can participate in the live voice broadcast in real - time. Teachers can explain course content with courseware in the live - broadcast room and interact with students by sending voice, text, courseware, and videos in real - time.

II. Purpose of Use

The voice broadcast - courseware mode is a relatively lightweight live - broadcast form, suitable for live - broadcast content that does not require a camera. Merchants can upload courseware and send voice and other content in the live - broadcast room to interact with students.

III. Usage Scenarios

It is suitable for live broadcasts with a large amount of voice, text, and pictures. After uploading text & courseware, instructors can explain in the form of voice.

IV. Operation Path

Merchant side: Merchant background → Create voice live broadcast → Start live broadcast

V. Usage Tutorial

Step 1: Create a live broadcast (Management background)

1. Enter the store management background, click [Live broadcast] - [New live broadcast];

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2. Select the [Voice Live Broadcast] mode, fill in relevant information (basic information, product information, listing settings), and click Save to complete the creation of the live broadcast;

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Step 2: Share the live broadcast (Management background)

1. After the creation is completed, on the live - broadcast details page, click the [Share] button to get the QR code and link of the live - broadcast room, and share them with students;

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2. H5 - end sharing

On the mobile - phone side, you can get the live - broadcast invitation card and share it through channels such as Moments, WeChat groups, and Official Accounts

Method for creating an invitation card: [Live - broadcast room] → [Invitation influencer list] → [Click the share course button] → Long - press the picture to save → Send and share

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Step 3: Instructors start the live broadcast (H5, Web side)

1. Web - side voice live - broadcast room

(1) Enter the web live - broadcast room

After creating a voice live broadcast, the instructor clicks [Live - broadcast settings] - [Live - broadcast method] - [Start the live broadcast by myself], selects the web side, opens the live - broadcast room address, scans the QR code with WeChat to log in, and then enters the live - broadcast room page, and clicks [Start live broadcast];

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(2) Send voice

Click the microphone icon to start voice recording;

Click to end voice recording. Click [Complete] to finish voice recording, click [Cancel] to cancel sending;

After voice recording is completed, click the send button to send the voice, click [Cancel] to cancel sending

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(3) Courseware display

Click [Open courseware] at the bottom of the live - broadcast room to upload pictures, supporting single - picture or multi - picture upload;

After uploading, click the left and right arrows in the courseware display area to turn pages, and the student side will synchronize the page - turning;

Click the [Folder] button in the lower - right corner to enter the material library, where you can upload and send files in other formats;

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(4) End the live broadcast

When the instructor needs to end the live broadcast, click the operation button in the upper - left corner to end the live broadcast.

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2. H5 voice live - broadcast room

(1) Enter the H5 live - broadcast room

After creating a voice live broadcast, the instructor clicks [Live - broadcast settings] - [Live - broadcast method] - [Start the live broadcast by myself], selects 'WeChat H5' to start the live broadcast, and scans the QR code with WeChat on the mobile phone to enter the live - broadcast room for the live broadcast.

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(2) Send voice

Click the microphone icon to start voice recording;

Click to end voice recording. Click [Complete] to finish voice recording, click [Cancel] to cancel sending;

After voice recording is completed, click the send button to send the voice, click [Cancel] to cancel sending

In the elink live - broadcast room, instructors can record voice continuously. Instructors do not need to manually click to send the recording, and the system will automatically cut the recording into 60 - second voice messages and send them out.

This allows instructors to teach at their own pace without being interrupted by the action of sending voice messages.

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(3) Courseware display

Click [+] in the lower - left corner of the live - broadcast room, then click the PPT library to upload pictures, supporting single - picture or multi - picture upload;

After uploading, the corresponding courseware will be displayed at the top of the live - broadcast room. Slide to turn pages;

Click the file library or audio - video library to upload content in other formats (need to upload on the web side)

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(4) End the live broadcast

When the instructor needs to end the live broadcast, click the [More] button in the lower - right corner, and click 'End live broadcast' in the pop - up drop - down box to end the live broadcast.

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Step 4: Watch the live broadcast (H5 store or elink Live Mini Program)

1. Users can enter the live - broadcast room by scanning the QR code or opening the link.
2. After entering the live - broadcast room, students can interact with instructors by sending text content, asking questions, etc.

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