

Video live streaming - Real-time video mode

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Video Live Streaming - Web Version Usage Tutorial



I. Function Introduction

The web-based instructor console is a tool for elink instructors to conduct live streams on the web. It is suitable for scenarios where desktop sharing, PPT courseware presentation, and instructor appearance are required. Compared with the desktop client, the web-based instructor console is easier to use and more straightforward to operate.

PS: You need to use Google Chrome for live streaming on the web-based instructor console. Google Chrome has better compatibility and will provide a better live streaming experience!

II. Purpose of Use

Using the web-based instructor console allows you to conveniently conduct live streams on the web, enabling real-time video, courseware & desktop sharing, and other live streaming content.

III. Use Scenarios

Web-based live streaming is suitable for scenarios where desktop sharing, PPT courseware presentation, and real-time video live streaming with students are required.

IV. Operation Path

Merchant console: Merchant backend → Live streaming → Go live → Teach on computer →
Web-based

1.png

V. Usage Tutorial

Step 1: Create a live stream (Management backend)

1. Enter the management backend - Create a new live stream

image.png

2. Fill in the live stream information and instructor settings, and click the Save button to complete the live stream creation.image.png

Step 2: After creation, click 'Go live' (Management backend)

1. Click 'Go live'

image.png

2. Select 'Web-based' for live streaming (Management backend)

Step 3: Enter the web-based instructor console and conduct live stream debugging (Web-based instructor console)

1. After entering the live stream room, follow the prompts to check if your camera and microphone are working properly

6.png

(Live stream instructor console)

2. You can upload relevant courseware PDFs in advance

7.png

(Live stream instructor console)

8.png

(Courseware management page)

Step 4: Start the live stream (Web-based instructor console)

1. After the devices and courseware are uploaded, click 'Start live stream' in the top-left corner to begin the live stream

9.png

(Live stream instructor console)

2. Click 'Camera', 'Courseware' & 'Screen sharing' on the left to switch the live stream mode at any time

10.png

(Live stream instructor console)

When the live stream mode is 'Screen sharing', you can click 'Switch window' on the right to switch the screen window

11.png

(Click 'Switch window' to...)

3. Other operations

- Switch to the old-style live stream room

12.png

- View the usage tutorial

13.png

- Recheck the devices

14.png

- Send the explanatory content

15.png

- Send coupons, courses & cards

16.png

- Allow users to post on the wall, speak via voice, and mute users

17.png

When conducting a live stream on the web, if one instructor has already entered the live room, how can other instructors start their live streams?



When a lecturer is currently conducting a live stream, other lecturers can seize the live - streaming opportunity. For specific operation guidelines, please refer to [Tutorial on seizing live - streaming opportunities for lecturers](#)

After starting the live video streaming, do I need to click the “Start Live” button on the management console?



No. After the live streaming starts pushing the stream, the status of the live streaming will change from 'Not started' to 'Live'.

Why does the content of Live Course A appear in Live Course B?



It's possible that the streaming push address in the instructor's OBS was entered incorrectly. Please verify that the entered streaming push address corresponds to the target live streaming room.

Can trial viewing be set for real-time video live streaming?



Trial viewing is not currently supported for live streams.

Can the Merchant Assistant Mini Program support live streaming?



The Merchant Assistant Mini Program currently supports instructors to conduct live streams, but it does not support students to watch live streams.

Live stream instructors can search for the "Merchant Assistant Mini Program" in the WeChat Mini Program, select a store and a live stream room, and then start a live stream.

For detailed usage instructions, please refer to: [Tutorial on Using Live Streams on the WeChat Mini Program](#)

Do live streaming instructors need to be certified?



elink Live Streaming supports adding users via mobile phone number or WeChat ID without the need for authentication.

Can I set a fee for the live replay after a free live commerce session ends?



Currently, only one sales status can be set for a live stream, regardless of whether it is before, during, or after the live stream.

If necessary, you can change the live stream back to a paid one after the free live stream ends.

Can the replay content of real-time video live streaming be modified or deleted?



Yes, you can use the live editing function to edit the recorded content of a live stream in the [Details > Recording Settings] of the corresponding live stream.

Unable to connect to the camera during live streaming



1. Refresh the page or restart OBS.
2. Re-plug the camera and check if it's a hardware issue.

How to handle freezing and latency issues during real-time live streaming?



For specific details, please refer to:

[< How to solve the problem of live streaming freezing during OBS live streaming? >](#)

[< How to solve problems such as long live streaming delay during OBS live streaming? >](#)

The instructor's video is not visible during the live stream



eLive Client / elink Assistant/Web version:

1. Check the camera indicator light to confirm if the camera is successfully turned on.
2. Confirm if you have authorized the camera to be turned on before the live stream. If not, you need to refresh the page and re-authorize.
3. Click 'Settings' in the window to open the video adjustment and confirm if the camera status is normal.

elink App Live Streaming:

1. Confirm if the camera is turned on.
2. Confirm if the phone camera is damaged.

eLive Mini Program / Merchant Assistant Mini Program Live Streaming:

1. Confirm if you have authorized the use of the camera before the live stream. If not, you need to re-enter the live room for authorization.
2. Confirm if the camera is turned on.
3. Confirm if the phone camera is damaged.

What are the different ways of live video streaming?



There are 7 types of live video streaming methods:

image.png